

April 23, 2002

OrLANtech
Attention: Jim Liska
1510 East Colonial Drive, Suite 103-W
Orlando, FL 32803


Regarding: Build-Out of Corporate Suites

Dear Jim,

I wanted to take a moment to give you my thoughts on the recent build-out of our Corporate Suite. I was impressed with the professionalism displayed at all levels of our dealings with your staff. From the Proposal to the Install, I couldn't be happier with the outcome of the project. Your company fully grasped the scope of work to be done and outlined a plan to make it happen. Our project was large by any standards and with a very time sensitive cut over date looming on the horizon, it was a very effective and necessary decision you made to fly in a group of experienced installers to handle areas of the project. It was also very impressive to see the President of your company working all night with our salesman and the installers to ensure a smooth transition into our new suite. Having the entire group on site for the cut over eliminated the risks and potential loss of hundreds of thousands of dollars in advertising. These types of decisions are the ones that will continue to push OrLANtech to the front of a very competitive industry.

In closing, I want everyone involved in the project to know how much we appreciated the efforts that were demonstrated on our behalf and that I will not hesitate to use OrLANtech in our future projects.

Respectfully,



Eric Luetkemeyer
Director, Planning & Control